

The Vigliatore Auto Group



Accessibility for Ontarians with Disabilities Act (AODA) Feedback Form

Thank you for visiting The Vigliatore Auto Group. We value all our customers and strive to meet their needs. We appreciate and look forward to your feedback. Once completed, please send this form to aoda-inquires@vautogroup.ca; in c/o Human Resources. All feedback and responses will be reviewed and responded to within 10 (ten) business days.

1. Date of Visit: _____ Time of Visit: _____

2. Please tell us the location of your visit. _____

3. Were you satisfied with the customer service we provided you? Yes No

If no, please explain: _____

4. Was our customer service provided to you in an accessible manner? Yes No

If no, please explain: _____

5. Did you experience any problems accessing our goods and services? Yes No

If no, please explain: _____

6. Contact Information (Optional)

Preferred contact method:

- Telephone: _____ ext. _____
- Email: _____
- Name and Mailing Address: _____

The Vigliatore Auto Group is committed to keeping the personal information of its members and customers accurate, confidential, secure, and private. The Vigliatore Auto Group recognizes its obligations to meet the terms of the federal ***Personal Information Protection and Electronic Documents Act (PIPEDA)***.